



Making a Generic Call

Use a Generic Call when you want to update software on your meter (e.g., for USPS Rate Changes). Follow these steps:

1. Make sure you are connected to the Internet
2. Select the menu button
3. Select "Online Services" (Option 9); push "ok"
4. Select "Generic Call" (Option 3)
5. Follow the prompts from there

If you need assistance at any time, please contact us.